

Web Modules



Audit Management

This module in QT9 QMS allows you to track and manage the scheduling, details, and results of your audits, and also track and evaluate the auditors conducting them. This module is packed with user friendly reporting, integration with corrective and preventive actions, link documents to processes, custom approval process, and email alerting. The QT9 Auditing module can be used to document audits for a variety of standards or customized to build your own audit format.



Calibration

Keep track of all of your company's measurable equipment and maintain all of the calibration records at the click of a button. QT9 QMS has a very easy to use intuitive calibration module that has email alerting built in it to remind you when measurable devices are approaching calibration dates.



Change Control (Change Management)

The QT9TM QMS Change Control module not only handles the proper inclusion of key personnel, processes, and departments, but it also seamlessly links to document control, deviations, and corrective actions to ensure all proper actions have been taken. Track impact assessments, change planning, and your implementation plan with tasks and approvals.



Corrective Actions/Preventive Actions/Nonconforming Products

Electronically keep track of all of your corrective actions, preventive actions, and nonconforming products without the use of Excel logs! QT9 QMS allows you to assign them to responsible parties, reject, approve, and verify effectiveness on them, attach files, and view them at all statuses through reporting as well as send out email alerts throughout the whole process. QT9 QMS also provides you with user defined fields to track your company specific data per action. Additionally, comes equipped with detailed reporting for trend analysis as well as integration with the supplier web portal.



Customer Feedback

Track all of your customers' complaints and positive feedback with our customer feedback module. This module allows you to create custom feedback types and categories as well as assigning responsible parties to them. This module also directly integrates with the corrective actions and nonconforming product module. With the investigation process and detailed reporting, you can easily stay on top of any customer issues in your organization.



Customer Surveys

QT9 QMS's customer survey module creates dynamic customer surveys with comments and file attachments. You can assign your own scoring method and assign any amount of customers to a given survey. QT9 QMS also provides you with intuitive statistical reporting based upon the scoring of individual surveys all the way through results of the survey group as a whole. In addition to this, QT9 QMS gives you the ability to send out a web link to your Customer Web Portal. Your customers will be able to login and fill out the survey online making the survey process completely automated and hands-free.



Customer Web Portal

Send your customer surveys to your customers online! Now when you send a customer your survey out of QT9 Web, it will provide your customers with logon credentials to log into your QT9 customer portal to fill out the survey. No need to print out a pdf fill it out and send it back to. This will increase your customer participation in your survey process with its ease of use. The customer web portal also allows your customers to sign off on document revision and engineering change requests.



Deviations

Track your temporary deviations with the QT9 Deviations Module. QT9 QMS not only tracks Deviations by product, but also by process allowing you to track any type of temporary change in your organization. Assign responsible parties for key points in the development process of the deviation and attach all files necessary for approvals. Full email alerting, notification list and to-do list reminders to keep your staff on track.



Document Control

Streamline your document control with QT9 QMS. Make all new document and document change requests electronically with email alerts. QT9 QMS's document control is tied into not only the training module & inspections, but also the departments that you assign your users and managers. QT9 QMS will act as your company's central repository for your current document lists as well as your obsolete documents.

Document Portal

QT9 QMS has a Document Portal as a cost-effective way to view your documents. This portal allows your organization to share controlled/approved documents with Employees, Customers, and Suppliers.



ECR/ECN

Track your Engineering Change Requests and Change Notifications with QT9 QMS! QT9 QMS not only tracks ECR/ECNs by product, but also by product category allowing you to add multiple products on one ECR. Assign responsible parties for key points in the engineering phases of the ECR/ECN process and attach all files necessary for approvals. Tie your ECNs into document control and utilize tiered approvals, full email alerting, and to-do list reminders to keep your staff on track.



Employee Training

Track all company training records here. Review all of your employees training history and even attach files permanently to the training record itself. Track your employees training by job title, skill set and even required documents. Create tests and assign them to training records for your employees to take online via the Employee Training Web Portal. Use the Employee Training Web portal to assign & track employees' review of new documents/training records as well. Trainers can also build training templates with scheduled recurrence frequencies to help manage training topics that must be completed on a reoccurring basis.



Employee Training Web Portal

The QT9 QMS Employee Web Portal gives you the ultimate in paperless tracking of employee training requirements. Easily link employees to user accounts for a unified login account or create their own unique username and password for those employees without email accounts. Employees can download and review document changes, sign off on any type of training record, and even take tests in the Employee Web Portal.



FMEA

Track all of your FMEA records in an easy to search and process format. With automatic revision control of your products and processes, QT9 QMS completely automates your FMEA process.



Inspections

The inspections module in QT9 QMS allows you to create inspection plans for both receiving and production inspections. All inspection plans are approved and tracked by revision and can be linked to document control. Inspection records can not only be tracked but also reported on! That means all of your pass/fail or nominal value inspection criteria can be captured in the QT9 QMS database and linked to corrective actions or nonconforming products.



Management Review

Keep track of all of your management review meeting notes electronically with the QT9 QMS MRM module. This module confines to every auditor's requirement for management review information all in an easy to use interface. You can even attach files to the management review and create Management Review issues (action items) that can also be linked to CAPA records and assigned to responsible parties for completion. This module will help you track and document your growth and process improvement over time.



Material Review Board

Track attendees and all material that needs a disposition. Can create or import from QT9 QMS Nonconforming Product Module.



Preventive Maintenance

Streamline your company's preventive maintenance with our PM module. Fully equipped with email alerts, detailed reporting, materials tracking, and quick status screens, you will be sure to keep your equipment perfectly maintained.



Product Design Controls

Centrally manage all your design control data with QT9's all-in-one product design control software. Improve your design control processes and unify your documentation while ensuring both FDA and ISO regulatory compliance. QT9 QMS design control software enables you to be 100% audit-ready.



Project Management

Create projects with unlimited file attachments. Assign phases and tasks within those phases to better organize your projects. Keep track of budgeted hours and costs at the phase and project level and compare them to actual hours and costs all in a user-friendly interface.



Quality Events Management

Boost efficiency and compliance when you standardize your Quality Event Management with QT9 QMS. Investigate, track and log any type of quality event. Personalize the way you want to see quality events with reports, dashboards and analytic tools to visualize key metrics, trends and patterns related to quality events. QT9 QMS makes it easy for life science manufacturing to connect quality events with multiple QMS modules such as Nonconforming Products, Corrective Actions, Deviations, Customer Feedback, etc.



Risk Assessments

Track your risk analysis in QT9 QMS by using our risk assessments module. Assign a risk score, tasks, priority, employees, etc. as well as identify your risk plan and action taken with a full approval workflow. Risk assessments can be created from many modules such as corrective actions, nonconforming products, engineering change requests, and customer feedback records.



Safety Incidents

Track your injuries and incidents in the QT9 QMS safety incidents module. Track injury types, days off work, assign equipment, utilize unlimited fields and tasks to make sure your incidents are properly tracked and investigated. You can even turn your incident records into Corrective Actions for more automation. And build OSHA 300 forms.



Supplier Evaluations

Similar to our customer surveys you can create dynamic supplier evaluations with custom scoring and use evaluation questions from a question bank to customize each evaluation you create. Attach files for evidence and make comments per evaluation criteria. Use our email feature to email out your supplier scorecards to the suppliers right through QT9 QMS.



Supplier Surveys

Create an electronic form for your suppliers to fill out online in the QT9 Supplier Web Portal. They will be able to upload files (such as their ISO certificate), answer your supplier questionnaire, and submit it for approval. This even can work as your supplier approval process.



Supplier Web Portal

The QT9 Web Supplier Portal gives you the ultimate in supplier quality communication. With the supplier portal you can assign Corrective Actions and Nonconforming Products to your suppliers and give them the ability to log in to the supplier portal to fill them out!!! QT9 will send them email reminders to fill out the CARs or NCPs based upon the due date. You can also post their supplier evaluations up to the portal as well. Streamline your supplier communication with the QT9 Web portal.